

CASE STUDY National Healthcare Project

The Client

In 2013, Interserve Healthcare was approached by Reading Clinical Research (RCR) to assist them in the provision of Nurses to support their volunteer clinical trials.

Reading Clinical Research delivers a health check service for the personal healthcare testing including the healthcare and pharmaceutical industries.

Working with a variety of companies, Reading Clinical Research provide the staffing solutions and manage the clinical trials on behalf of the client ensuring high standards of clinical input and management of trials.

The Requirement

The original requirement of RCR was for Interserve Healthcare to provide 10 locations with 3 Nurses to assist with a volunteered trial, testing a new Nicotine Replacement gum.

It was established that RCR required Nurses who were able to carry out blood pressure, alcohol breathe tests and urine samples, along with necessary documentation.

The Outcome

Interserve Healthcare were able to provide Nurses at all 10 clinical trials, and received excellent feedback from Reading Clinical Research in regards to the calibre of Nurses Interserve provided and the quantity of information that was acquired successfully as per client requests.

Following the service delivery of the clinical trials a meeting was held at Reading Clinical Research head office with Interserve to discuss the program and identify what worked well and what could be improved on for the next program.

Since the 10 Nicotine Replacement Trials, Interserve Healthcare has worked again with RCR providing a Nurse for a trial using a 12-lead ECG machine which provided data interpretation and measurements from 25 subjects.

Along with the short term clinical projects, Interserve have provided ad hoc bookings, for example, a Phlebotomist for a day long study that Reading Clinical Research was conducting.